



POLICE COMPLAINTS AUTHORITY ANNUAL REPORT

for the year ended
30 June 2005



Report of the

POLICE COMPLAINTS AUTHORITY

for the year ended
30 June 2005

TO: The Honourable the Minister of Justice

I have the honour to present to Parliament the Annual Report of the Police Complaints Authority pursuant to the Public Finance Act 1989 and section 35(1) of the Police Complaints Authority Act 1988.

The Report covers the period 1 July 2004 to 30 June 2005.

A handwritten signature in black ink, appearing to read 'Judge I A Borrin', with a horizontal line drawn underneath it.

Judge I A Borrin

POLICE COMPLAINTS AUTHORITY

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1. INTRODUCTION

This report relates to the activities and work of the Authority for the year ended 30 June 2005.

2. THE AUTHORITY

In last year's report reference was made to the legislation then before Parliament and to the delay in the progress of that legislation due to the establishment of a Commission of Inquiry into issues arising out of allegations made against a number of former and serving members of the Police. The legislation, which provides in particular for an expansion of the Authority, has now advanced further and is expected to receive consideration by the next Parliament.

3. DEPUTY AUTHORITY

At the close of the financial year Parliament recommended the appointment of Mr John Gibson QC, a very experienced barrister, as Deputy Police Complaints Authority and as this report is written it is expected that Mr Gibson will take up his duties shortly.

The absence of a Deputy Authority has been of cumulative significance for the office and I record my thanks to the Government for the appointment now made.

4. COMMISSION OF INQUIRY

The work of the Commission of Inquiry into Police Conduct was for a time delayed by relevant criminal investigations, and consequent prosecutions, undertaken by the Police. The Commission has now resumed its task on a basis which ensures that any ongoing investigations, and any pending prosecutions, are not compromised.

The Authority, as enabled by the special legislation referred to in last year's report, has contributed to the work of the Commission and this has been a substantial commitment, during 2004 and in 2005 to date, on the part of the staff of the Authority, involving the perusal of many files and the preparation for the Commission, in accordance with the legislation, of the matters recorded in those files.

5. INDEPENDENT INVESTIGATORS

The investigative function of the Authority is now well established. The Authority's own investigators had, by the end of the financial year, been engaged in 101 matters, all of these being amongst the more significant and complex matters referred to the Authority.

During the year the Authority and the Police signed a protocol defining the working relationship between them in connection with matters in which the Authority's investigators are involved. These arrangements are proceeding very satisfactorily and the Authority is appreciative of the co-operation provided to it by members of the Police at all levels.

6. ANALYSIS OF COMPLAINTS

During the year under review complaints were received from 1902 complainants specifying 3243 complaints of which 2496 were accepted for full investigation. Those matters which did not proceed to a full investigation were either not pursued or were withdrawn by the complainant or in respect of which the Authority had no jurisdiction or exercised a statutory discretion not to investigate. As has been observed in previous reports, the total number of complainants rather than the total of complaints is seen as the more reliable indicator both of work volumes and of dissatisfaction with Police performance. The number of complainants, while 54 less than in 2003-04, is nevertheless 121 more than in 2002-03 and 172 more than in 2001-02.

In last year's report it was suggested that the increase in complaints may have arisen from increased traffic enforcement by Police and from the allegations made over Police sexual conduct and attitudes. The latter factor may now have largely run its course as regards complaints made to the Authority. It may be that a greater sensitivity, on the part of members of the public generally, to their interactions with the Police, is playing a part in the number of complaints made. In this connection the Authority welcomes the appointment by the Commissioner of Police of several senior officers whose task is to consider all aspects of professional standards within the Police. The Authority is confident that this work, and the steps which may follow it, will help to restore to its generally good level the vital relationship between the Police and the community whom they serve.

One hundred and fifty four files, compared with 113 last year, were opened as a result of referrals by the Police Commissioner to the Authority pursuant

to the Memorandum of Understanding entered into in November 1994, which enables and requires internally discovered serious misconduct or serious neglect of duty to be reported to the Authority. The greater number of such matters is not due to an increase in any particular category of event, although some of the matters reported arise out of concerns over Police 'culture' in respect of the treatment of persons taken into custody, which concerns are the subject of an independent inquiry, and allegations over the improper use of the Police email system, which are the subject of investigation by the Police themselves.

The number of cases referred to the Authority and accepted for investigation pursuant to the incident jurisdiction contained in s.13 was 175, having been 132 last year and 129 in the preceding year. The increase arises in particular from incidents of attempted suicide in Police custody. The Police notify the Authority of all such incidents, whether or not there has been any injury at all. That there are very few successful attempts, and very few involving significant injury, is due to the procedures established by the Police for the care and management of prisoners and is to the credit of Police custodial staff.

7. FINANCE

As the work of the Authority grows its existing financial resources are fully utilised. The Authority is in discussion with the Ministry of Justice with a view to seeking an increase in its funding. The Authority is grateful to the Ministry, and to its individual officers, for their constructive assistance with our affairs.

8. OVERSEAS VISITORS

During the year the Authority was visited by, firstly, members of the Office of the Ombudsman of Thailand, secondly, a delegation from the General Inspection Organisation of the Islamic Republic of Iran, and thirdly, a delegation from the National Assembly of Vietnam.

9. THE AUTHORITY'S STAFF

The staff of the Authority do not spare themselves in dealing with the demanding work with which they are faced. As in past years, I am most grateful to them.

10. FINANCIAL STATEMENTS

STATEMENT OF RESPONSIBILITY

In terms of the Public Finance Act 1989, the Management of the Police Complaints Authority accepts responsibility for the preparation of the Police Complaints Authority's financial statements and the judgements made in the process of producing those statements.

The Management have the responsibility of establishing and maintaining, and have established and maintained, a system of internal control procedures that provide reasonable assurance as to the integrity and reliability of financial reporting.

In the opinion of Management, these financial statements fairly reflect the financial position and operations of the Police Complaints Authority for the year ended 30 June 2005.



Judge Ian Borrin
Police Complaints Authority
28 October 2005



Kathy Irvine
Business Manager
28 October 2005

POLICE COMPLAINTS AUTHORITY

STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2005

2005 Budget \$		Note	2005 Actual \$	2004 Actual \$
INCOME				
733,333	Government Grant		733,333	733,333
786,667	Government Grant (for investigative capability) ..		786,667	786,667
10,000	Interest Received		23,225	20,425
100	Sale of Reports / Sundry Income		83	216
<u>1,530,100</u>			<u>1,543,308</u>	<u>1,540,641</u>
Less EXPENDITURE				
6,000	Audit Fee		9,918	6,000
23,000	Communication Charges		27,114	21,324
140,000	Depreciation	4	115,434	113,821
1,227,830	Personnel		1,165,265	987,455
22,000	Printing & Stationery		19,542	19,707
37,000	Professional Fees		73,540	49,259
190,263	Rent		170,512	142,342
63,350	Services & Supplies		80,481	135,834
6,000	Subscriptions		8,350	7,253
50,000	Travel & Accommodation		39,709	21,420
—	Loss on Fixed Assets Written Off		1,857	26,993
<u>1,765,443</u>	Total Expenditure		<u>1,711,722</u>	<u>1,531,408</u>
<u>(235,343)</u>	Surplus (Deficit) for the Year	7	<u>(168,414)</u>	<u>9,233</u>

The notes to the Accounts on pages 12 to 17 form part of and are to be read in conjunction with the Statement of Financial Performance.

POLICE COMPLAINTS AUTHORITY

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2005

2005 Budget \$		Note	2005 Actual \$	2004 Actual \$
	CURRENT ASSETS			
10,000	Cash at Bank		40,594	10,029
174,657	Call Accounts		222,004	417,148
–	GST		12,358	15,455
2,000	Accounts Receivable	3	–	0
186,657			274,956	442,632
331,468	NON CURRENT ASSETS	4	384,914	373,029
518,125	TOTAL ASSETS		659,870	815,661
	CURRENT LIABILITIES			
25,000	Accounts Payable	5	106,433	93,810
25,000	TOTAL LIABILITIES		106,433	93,810
493,125	NET ASSETS		553,437	721,851
	GENERAL EQUITY			
493,125	Total Investment by the Crown		553,437	721,851
493,125			553,437	721,851

The notes to the Accounts on pages 12 to 17 form part of and are to be read in conjunction with the Statement of Financial Position.

POLICE COMPLAINTS AUTHORITY

STATEMENT OF MOVEMENTS IN EQUITY FOR THE YEAR ENDED 30 JUNE 2005

2005 Budget \$		2005 Actual \$	2004 Actual \$
728,468	Total Equity at the start of the year	721,851	712,618
(235,343)	Operating Surplus (Deficit) for the year	(168,414)	9,233
<u>(235,343)</u>	Total recognised revenue and expenses for the year	<u>(168,414)</u>	<u>9,233</u>
<u>493,125</u>	Total Equity at the end of the year	<u>553,437</u>	<u>721,851</u>

The notes to the Accounts on pages 12 to 17 form part of and are to be read in conjunction with the Statement of Movements in Equity.

POLICE COMPLAINTS AUTHORITY

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2005

2005 Budget \$		Note	2005 Actual \$	2004 Actual \$
	<i>Cash Flows from Operating Activities</i>			
	Cash was provided from:			
1,520,100	Government Grants & Other Sources		1,520,083	1,520,216
10,000	Interest		23,225	29,906
1,530,100			1,543,308	1,550,122
	Cash was applied to:			
(1,625,443)	Payments to Suppliers and Employees		(1,580,250)	(1,387,022)
(95,343)	Net Cash Flows from Operating Activities	7	(36,942)	163,100
	<i>Cash Flows from Investment Activities</i>			
	Cash was provided from:			
—	Sale of Fixed Assets		—	533
	Cash was applied to:			
(120,000)	Purchase of Fixed Assets		(127,637)	(170,329)
(120,000)	Net Cash Flows from Investing Activities		(127,637)	(169,796)
(215,343)	Net Increase (Decrease) in Cash Held		(164,579)	(6,696)
400,000	Add Opening Cash Brought Forward		427,177	433,873
184,657	Ending Cash Carried Forward		262,598	427,177
	Cash Balances in the Balance Sheet			
10,000	Cash at Bank		40,594	10,029
174,657	Call Accounts		222,004	417,148
184,657			262,598	427,177

The notes to the Accounts on pages 12 to 17 form part of and are to be read in conjunction with the Statement of Cash Flows.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2005

1. STATEMENT OF ACCOUNTING POLICIES

REPORTING ENTITY

The Financial Statements presented here for the reporting entity, the Police Complaints Authority, are prepared pursuant to section 35 of the Police Complaints Authority Act 1988 and the Public Finance Act 1989. The primary function of the Authority is to assess complaints made by members of the public against the Police.

MEASUREMENT BASE

The accounting principles recognised as appropriate for the measurement and reporting of earnings and financial position on a historical cost basis are followed by the Authority.

SPECIFIC ACCOUNTING POLICIES

The following specific accounting policies which materially affect the measurement of financial position have been applied:

(a) Accounts Receivable

Accounts Receivable are stated at their estimated net realisable value.

(b) Depreciation

The Authority has three classes of fixed assets as follows:

Office Equipment – 25% of diminishing value

Furniture & Fittings – 25% of diminishing value

Leasehold Improvements – 25% of diminishing value.

All fixed assets are initially recorded at historical cost.

Depreciation is provided on a diminishing value basis on all tangible fixed assets at rates calculated to allocate the assets' cost over their estimated useful lives.

(c) Investments

Investments are stated at the lower of cost and net realisable value.

(d) Goods and Services Tax (GST)

The Financial Statements are prepared on a GST exclusive basis, with the exception of accounts receivable and accounts payable which are stated with GST included.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2005 – *continued*

(e) Employee Entitlements

Provision is made in respect of the Authority's liability for annual leave at balance date. Annual Leave has been calculated on an actual entitlement basis at current rates of pay.

(f) Operating Leases

Operating lease payments, where the lessor effectively retains substantially all the risks and benefits of ownership of the leased items, are charged as expenses in the periods in which they are incurred.

(g) Financial Instruments

There are no financial instruments that expose the Authority to foreign exchange risk or off balance sheet risks.

All financial instruments including bank accounts, short term investments, accounts receivable and accounts payable are disclosed at their fair value. Revenue and expenses in relation to the financial instruments are recognised in the Statement of Financial Performance.

(h) Income Tax

The Authority is exempt from income tax as it is classified as a public authority in terms of the Income Tax Act 1994.

(i) Cost of Service Statements

As the Authority has only one output, a cost of service statement is not required.

(j) Budget Figures

The budget figures are those approved by the Authority at the beginning of the financial year.

The budget figures have been prepared in accordance with generally accepted accounting practice and are consistent with the accounting policies adopted by the Authority for the preparation of the Financial Statements.

CHANGES IN ACCOUNTING POLICIES

There have been no changes in accounting policies. All policies have been applied on bases consistent with those used in previous years.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2005 – *continued*

2. COMMITMENTS

LEASE COMMITMENTS

The Authority is currently bound under a non-cancellable Operating Lease with the National Property Trust for the building accommodation at 342 Lambton Quay, Wellington.

As at 30 June 2005 the Operating Lease commitment is:

	2005 \$	2004 \$
Not later than one year	179,766	137,131
Later than one year and not later than two years	179,766	137,131
Later than two years and not later than five years	299,610	365,685
Later than five years	0	0
Total Commitment to Rental	659,142	639,947

CAPITAL COMMITMENTS

There were no capital commitments at balance date (2004 \$Nil).

3. RECEIVABLES

	2005 \$	2004 \$
Trade Receivables	–	–
Other Receivables	–	0
	\$ –	\$ –

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2005 – *continued*

4. FIXED ASSETS AND DEPRECIATION

	2005 \$	2004 \$
Office Equipment – at cost	226,707	215,831
Less accumulated depreciation	110,550	93,718
Book Value	116,157	122,113
Furniture & Fittings – at cost	312,299	306,650
Less accumulated depreciation	149,183	95,621
Book Value	163,116	211,029
Leasehold Improvements – at cost	144,607	49,476
Less accumulated depreciation	38,966	9,589
Book Value	105,641	39,887
Total Fixed Assets	384,914	373,029
Depreciation – Office Equipment	32,387	36,363
– Furniture & Fittings	53,670	67,869
– Leasehold Improvements	29,377	9,589
	115,434	113,821

5. ACCOUNTS PAYABLE

	2005 \$	2004 \$
Trade Creditors	45,138	53,189
Employee Entitlements	61,295	40,621
	106,433	93,810

6. CONTINGENT LIABILITIES

There are no contingent liabilities at year end (2004 \$Nil).

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2005 – *continued*

7. RECONCILIATION OF CASH FLOW WITH REPORTED OPERATING SURPLUS

	2005 \$	2004 \$
Reported Deficit	(168,414)	9,233
Add non cash items – Depreciation	115,434	113,821
– Loss on Fixed Assets written off	1,857	26,993
Add/(less) movements in other working capital items		
(Increase)/Decrease in receivables	0	10,788
(Increase)/Decrease in GST	3,096	(8,917)
Increase/(Decrease) in operating accounts payable	11,085	11,182
Net Cash Flows from Operating Activities	<u>(36,942)</u>	<u>163,100</u>

8. FINANCIAL INSTRUMENTS

CREDIT RISK

Financial instruments, which potentially expose the Authority to credit risk, consist of bank balances, call deposits and accounts receivable.

CONCENTRATION OF CREDIT RISK

There are no significant concentrations of credit risk.

CURRENCY AND INTEREST RATE RISK

There is no exposure to currency risk and financial instruments are not interest rate sensitive.

POLICE COMPLAINTS AUTHORITY

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2005 – *continued*

9. RELATED PARTY TRANSACTIONS

The Authority is a wholly owned entity of the Crown. Revenue derived from the Crown is the Authority's major source of income as set out in the Statement of Financial Performance.

10. POST BALANCE DATE EVENTS

There were no post balance date events.

11. REMUNERATION

For the year ended 30 June 2005 remuneration paid to the Authority was \$263,900 (2004 \$257,378).

The Manager, Investigations receives remuneration of \$110,000. No other officer receives remuneration in excess of \$100,000.

11. STATEMENT OF SERVICE PERFORMANCE AND OBJECTIVES FOR FINANCIAL YEAR 2004/2005

Where there have been no significant statutory amendments since the previous year's Annual Report, material changes in the Statement of Service Performance are unlikely.

During the year the Authority executed a new Memorandum of Understanding with the Minister of Justice.

The Statement of Objectives contained in that Memorandum provides that the class of outputs includes the following (as required by the Police Complaints Authority Act 1988):

- to investigate and resolve complaints concerning misconduct or neglect of duty by, or concerning the practices, policies or procedures of, the Police;
- to investigate incidents where the Police may have caused death or serious bodily harm in the course of carrying out their duties;
- to investigate and resolve matters referred to the Police Complaints Authority by the Commissioner of Police, pursuant to a Memorandum of Understanding executed between those parties, of serious misconduct or serious neglect of duty to be treated by the Police Complaints Authority as if they were complaints.

The Authority has in addition been funded to provide an independent investigative capability separate from the Police, this enabling it to undertake investigations into matters which in its opinion require independent investigation.

A major goal of the Authority continues to be the politically independent and appropriate oversight and disposal of all complaints and incidents which come within the jurisdiction of the Police Complaints Authority. This is essential to the maintenance of public confidence in the system. As the Police conduct most first-line investigations of complaints pursuant to section 17(1)(b) of the Police Complaints Authority Act it is understandable that public attention has focused from time to time on the independence of the Authority.

To achieve this outcome the class of outputs comprises:

- Receiving complaints direct from the public, and advice of complaints when sourced elsewhere.
- Receiving advice of matters pursuant to the Memorandum of Understanding executed by the Commissioner and the Authority.
- Deciding on the manner of dealing with the complaints and matters.
- Designating certain complaints for District Complaint Resolution.
- Supervising investigation of incidents reported under Section 13 of the Act.

- Supervising the response to and investigation of complaints by Police.
- Documenting and reporting activity in respect of complaints and incidents, including recommendations to the Commissioner of Police.

In the year under review the Authority set itself standards to measure achievements. Those standards and the level of achievement are set out below.

<i>Standard</i>	<i>Level of Achievement</i>
Comply with its obligations under the Police Complaints Authority Act 1988;	Achieved
Provide operational capacity capable of responding to complaints and incidents within 1 working day of notice;	Achieved
Ensure all complaints and incidents are assigned for investigation within 3 working days of their receipt or occurrence;	Achieved
Maintain appropriate quality investigation management programmes;	Achieved
Monitor all investigations to ensure timely completion (no single time standard is appropriate);	Generally Achieved
Ensure all letters resolving complaints and decisions are signed by the Authority;	Achieved
Ensure all files relating to completed investigations are disposed of within 28 days of receipt by the Authority.	Achieved in 70% of cases

The Authority continues to focus on the importance of the timely disposal of complaints but this is a difficult issue.

As most complaints continue to be investigated by the Police in the District in which they arose, it is very much in the hands of the District how quickly the investigation is carried out. There are great variations in time taken governed by the circumstances of the complaint and the workload in the District at any given time. When completed at the District the file is sent to the Professional Standards Section at the Office of the Commissioner in Wellington and the investigation is reviewed there before being sent to the Authority for final independent review. It is at this point that time begins to run in a material way as far as the Authority is concerned. In cases which are uncomplicated the Authority may complete its review of a file comfortably within the time standard set. However the volume of work, and the limited resources of the Authority, are such that a minority of cases involve a time in

the Authority greater than 28 days. Apart from work volume there are other factors which affect the ability of the Authority to comply with the 28 day standard for completion of review. If further information or re-investigation is required, as is not infrequently the case, then delay occurs. On occasions a complaint or disposal of an incident review must await the conclusion of proceedings in the Courts, in some cases at appellate level.

The time period, from final receipt of completed investigation to disposal decision, is logged in the Authority and is the true measure of the Authority's Quality Performance as a time measure.

The Authority recognises however that a complainant's satisfaction with timely disposal of a complaint will be assessed by the time that elapses from the time the complaint is made to its resolution. In most cases a file is in the hands of the Police and not the Authority for a major part of that period of time. During that time the speed with which the complaint is progressed is controlled by the Police and not the Authority. It is however a matter of concern to the Authority and is from time to time the subject of communication with the Office of the Commissioner, both in respect of individual matters and generally. The Authority is mindful of the pressures under which the Police operate, in terms of their available resources and in terms of the demands, across the full range of their duties, which are made on those resources.

Other aspects of Quality Control are that each complaint when received in the office is examined by the Authority and allotted to a reviewing officer who from there on is personally responsible for the file until its disposal. It is the officer's obligation to ensure that the investigation is progressing towards completion. That officer prepares disposal letters which are considered and signed by the Authority. Frequent discussions take place with reviewing officers on issues arising out of complaints.

If expressions of dissatisfaction are received after disposal of complaints they may be the occasion for re-examination of the file.

The quantity of the complaint files opened in the year under review decreased from the previous year, when 1956 complaint files were opened, to 1902, this remaining a significant increase on the files opened in the two preceding financial years (2002 and 2003), in which the numbers were 1730 and 1781 respectively.

Costs of the conduct of the Authority are all allotted to the existing agreed output class of "Equity Promotion and Protection Services" and amounted to \$1,711,722.

The Authority can respond to requests from Police as to their practices and procedures. On many occasions when complaints are being disposed of the Authority will comment to the Commissioner on operational aspects which could be improved. Complaints dealt with by the Authority are a very useful source of information about Police management and the Authority tries to be

positive in this field and to draw attention to these matters for the benefit of Police generally.

The Authority continues to be available if called on by the Minister of Justice, under whose portfolio we operate, to answer questions about our work and to report to him on aspects of cases that are in the public arena. The Authority also assists the Minister with replies to Parliamentary Questions and to requests for information directed to him by members of the public.



Audit New Zealand

**AUDIT REPORT
TO THE READERS OF
THE POLICE COMPLAINTS AUTHORITY'S
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2005**

The Auditor-General is the auditor of the Police Complaints Authority (the Authority). The Auditor-General has appointed me, J R Smaill, using the staff and resources of Audit New Zealand, to carry out the audit of the financial statements of the Authority, on his behalf, for the year ended 30 June 2005.

Unqualified opinion

In our opinion the financial statements of the Authority on pages 8 to 21:

- ▲ comply with generally accepted accounting practice in New Zealand; and
- ▲ fairly reflect:
 - the Authority's financial position as at 30 June 2005;
 - the results of its operations and cash flows for the year ended on that date; and
 - its service performance achievements measured against the performance targets adopted for the year ended on that date.

The audit was completed on 28 October 2005, and is the date at which our opinion is expressed.

The basis of the opinion is explained below. In addition, we outline the responsibilities of the Authority and the Auditor, and explain our independence.

Basis of opinion

We carried out the audit in accordance with the Auditor-General's Auditing Standards, which incorporate the New Zealand Auditing Standards.

We planned and performed our audit to obtain all the information and explanations we considered necessary in order to obtain reasonable assurance that the financial statements did not have material misstatements, whether caused by fraud or error.

Material misstatements are differences or omissions of amounts and disclosures that would affect a reader's overall understanding of the financial statements. If we had found material misstatements that were not corrected, we would have referred to them in the opinion.

Our audit involved performing procedures to test the information presented in the financial statements. We assessed the results of those procedures in forming our opinion.

Audit procedures generally include:

- ▲ determining whether significant financial and management controls are working and can be relied on to produce complete and accurate data;
- ▲ verifying samples of transactions and account balances;
- ▲ performing analyses to identify anomalies in the reported data;
- ▲ reviewing significant estimates and judgements made by the Authority;
- ▲ confirming year-end balances;
- ▲ determining whether accounting policies are appropriate and consistently applied; and
- ▲ determining whether all financial statement disclosures are adequate.

We did not examine every transaction, nor do we guarantee complete accuracy of the financial statements.

We evaluated the overall adequacy of the presentation of information in the financial statements. We obtained all the information and explanations we required to support the opinion above.

Responsibilities of the Authority and the Auditor

The Authority is responsible for preparing financial statements in accordance with generally accepted accounting practice in New Zealand. Those financial statements must fairly reflect the financial position of the Authority as at 30 June 2005. They must also fairly reflect the results of its operations and cash flows and service performance achievements for the year ended on that date. The Authority's responsibilities arise from the Public Finance Act 1989.

We are responsible for expressing an independent opinion on the financial statements and reporting that opinion to you. This responsibility arises from section 15 of the Public Audit Act 2001 and the Public Finance Act 1989.

Independence

When carrying out the audit we followed the independence requirements of the Auditor-General, which incorporate the independence requirements of the Institute of Chartered Accountants of New Zealand.

Other than the audit, we have no relationship with or interests in the Authority.



J R Smail
Audit New Zealand
On behalf of the Auditor-General
Wellington, New Zealand

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005

ALL DISTRICTS

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	JURISDICTION	NO	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	359	29	0	0	46	4	280	2	14	46	51	167
Disgraceful Conduct	67	3	1	1	1	0	62	0	5	0	7	50
Dishonesty	62	6	0	0	12	1	43	1	2	4	4	32
Handling Property (Damage/Loss)	120	14	0	0	6	4	96	0	3	19	18	56
Harassment	106	13	2	2	19	2	70	0	2	8	14	46
Improper Disclosure	82	11	1	1	11	2	57	0	3	12	6	36
Miscellaneous	58	6	2	2	2	0	48	1	3	1	10	33
Misuse of Authority	46	8	0	0	2	0	36	1	5	0	2	28
Neglect of Duty: Failure to Investigate	164	24	1	1	8	3	128	0	1	25	16	86
Neglect of Duty: Failure to Notify	46	4	0	0	2	0	40	0	0	8	8	24
Neglect of Duty: Failure to Prosecute	157	26	0	0	6	1	124	0	0	20	21	83
Neglect of Duty: Failure to Respond	64	9	0	0	5	1	49	0	1	12	10	26
Neglect of Duty: Other	393	34	1	1	52	2	304	0	11	31	52	210
Perjury	9	0	0	0	2	1	6	0	0	0	0	6
Practice and Procedure	378	41	3	3	47	4	283	2	14	42	40	185
Prosecution Procedures	100	17	3	3	26	0	54	0	1	2	6	45
Search	21	1	0	0	2	0	18	0	0	3	3	12
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0	0
Search: Person	10	2	0	0	2	1	5	0	0	1	0	4
Search: Vehicle	6	2	0	0	1	0	3	0	0	0	1	2
Threats	34	7	0	0	0	1	26	0	1	4	5	16
Treatment of Children	28	1	0	0	4	0	23	1	0	2	1	19
Unjust Prosecution	54	8	1	1	31	0	14	0	0	2	1	11
Unknown	0	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	34	2	0	0	2	0	30	0	2	1	3	24
Unlawful Arrest	84	4	0	0	24	0	56	0	1	2	3	50
Use of Force – Baton	6	1	0	0	2	0	3	0	0	0	0	3
Use of Force – Dogbite	16	1	0	0	0	0	15	0	0	0	0	15
Use of Force – Physical	249	19	2	2	54	6	168	1	0	2	7	158
Use of Force – Other	99	7	0	0	17	1	74	0	0	3	6	65
Use of Vehicle	54	5	0	0	2	3	44	0	1	2	5	36
SECTION 13 – Death	9	0	0	0	0	0	9	0	0	0	0	9
SECTION 13 – Serious Bodily Harm	62	0	0	0	0	0	62	0	0	0	9	53
SECTION 13 – Suicide	3	0	0	0	0	0	3	0	0	0	0	3
SECTION 13 – Suicide: Attempted	93	0	0	0	0	0	93	0	7	0	29	57
SECTION 13 – Practice & Procedure	170	0	0	0	0	0	170	0	7	0	40	123
FILES OPENED: 1902	3243	305	17	17	388	37	2496	9	84	252	378	1773

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005

AUCKLAND CITY

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	51	1	0	4	0	46	0	2	6	4	34
Disgraceful Conduct	5	0	0	0	0	5	0	0	0	0	5
Dishonesty	4	0	0	1	0	3	0	0	0	0	3
Handling Property (Damage/Loss)	21	2	0	1	0	18	0	1	2	1	14
Harassment	8	2	0	0	0	6	0	0	2	1	3
Improper Disclosure	9	3	0	1	0	5	0	2	0	1	2
Miscellaneous	2	1	0	0	0	1	0	0	0	0	1
Misuse of Authority	1	0	0	0	0	1	0	0	0	0	1
Neglect of Duty: Failure to Investigate	21	6	0	1	0	14	0	0	2	6	6
Neglect of Duty: Failure to Notify	9	2	0	0	0	7	0	0	1	3	3
Neglect of Duty: Failure to Prosecute	17	2	0	1	0	14	0	0	2	5	7
Neglect of Duty: Failure to Respond	7	1	0	0	0	6	0	0	2	0	4
Neglect of Duty: Other	42	1	0	2	0	39	0	1	2	5	31
Perjury	1	0	0	1	0	0	0	0	0	0	0
Practice and Procedure	49	4	0	4	0	41	0	0	4	4	33
Prosecution Procedures	9	0	0	2	0	7	0	0	0	0	7
Search	1	0	0	0	0	1	0	0	0	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	2	0	0	1	0	1	0	0	0	0	1
Search: Vehicle	1	1	0	0	0	0	0	0	0	0	0
Threats	2	1	0	0	0	1	0	0	0	0	1
Treatment of Children	2	0	0	1	0	1	0	0	0	0	1
Unjust Prosecution	5	1	0	3	0	1	0	0	0	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	0	1	0	0	0	0	1
Unlawful Arrest	8	0	0	2	0	6	0	0	0	0	6
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	3	0	0	0	0	3	0	0	0	0	3
Use of Force – Physical	31	6	0	3	0	22	0	0	0	0	22
Use of Force – Other	10	0	0	1	0	9	0	0	0	0	9
Use of Vehicle	6	1	0	1	1	3	0	0	0	0	3
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	5	0	0	0	0	5	0	0	0	0	5
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	2	0	0	0	0	2	0	0	0	0	2
SECTION 13 – Practice & Procedure	7	0	0	0	0	7	0	0	0	0	7
FILES OPENED FOR DISTRICT: 203	342	35	0	30	1	276	0	6	23	30	217

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
BAY OF PLENTY

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	JURISDICTION	NO REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	27	3	0	0	5	0	19	0	3	3	13
Disgraceful Conduct	16	1	1	0	0	0	14	0	0	0	14
Dishonesty	9	0	0	0	0	0	9	0	1	3	4
Handling Property (Damage/Loss)	6	1	0	0	1	0	4	0	0	2	2
Harassment	11	1	0	0	1	0	9	0	0	3	6
Improper Disclosure	5	1	0	0	1	0	3	0	1	0	2
Miscellaneous	7	1	0	0	0	0	6	0	0	5	1
Misuse of Authority	6	0	0	0	0	0	6	0	0	2	3
Neglect of Duty: Failure to Investigate	17	4	0	0	0	0	13	0	1	0	12
Neglect of Duty: Failure to Notify	1	0	0	0	0	0	1	0	0	0	1
Neglect of Duty: Failure to Prosecute	22	6	0	0	1	0	15	0	2	0	13
Neglect of Duty: Failure to Respond	7	1	0	0	1	0	5	0	1	2	2
Neglect of Duty: Other	36	5	0	0	5	0	26	0	2	3	17
Perjury	2	0	0	0	0	0	2	0	0	0	2
Practice and Procedure	34	1	0	0	9	0	24	0	2	2	17
Prosecution Procedures	10	3	2	0	1	0	4	0	0	0	4
Search	4	0	0	0	1	0	3	0	0	1	2
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	5	0	0	0	0	0	5	0	1	0	4
Treatment of Children	2	0	0	0	0	0	2	1	0	0	1
Unjust Prosecution	5	1	1	0	2	0	1	0	0	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	3	0	0	0	0	0	3	0	0	2	1
Unlawful Arrest	8	0	0	0	2	0	6	0	0	0	6
Use of Force – Baton	1	0	0	0	1	0	0	0	0	0	0
Use of Force – Dogbite	1	0	0	0	0	0	1	0	0	0	1
Use of Force – Physical	29	3	1	0	6	0	19	1	0	1	17
Use of Force – Other	13	1	0	0	1	0	11	0	2	0	9
Use of Vehicle	4	0	0	0	1	0	3	0	0	0	3
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	5	0	0	0	0	0	5	0	0	0	5
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	8	0	0	0	0	0	8	0	0	2	6
SECTION 13 – Practice & Procedure	14	0	0	0	0	0	14	0	0	2	12
FILES OPENED FOR DISTRICT: 176	318	33	5	39	0	241	2	7	18	33	181

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
CANTERBURY

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	40	1	0	7	1	31	0	0	10	3	18
Disgraceful Conduct	6	0	0	0	0	6	0	1	0	1	4
Dishonesty	5	0	0	2	0	3	0	0	0	0	3
Handling Property (Damage/Loss)	14	2	0	0	1	11	0	0	4	1	6
Harassment	7	1	0	0	0	6	0	0	1	2	3
Improper Disclosure	9	0	0	2	1	6	0	0	2	1	3
Miscellaneous	5	0	0	1	0	4	0	0	0	0	4
Misuse of Authority	1	0	0	0	0	1	0	0	0	0	1
Neglect of Duty: Failure to Investigate	12	2	0	2	0	8	0	0	1	2	5
Neglect of Duty: Failure to Notify	1	0	0	0	0	1	0	0	1	0	0
Neglect of Duty: Failure to Prosecute	16	1	0	1	0	14	0	0	1	0	13
Neglect of Duty: Failure to Respond	9	1	0	1	0	7	0	0	1	4	2
Neglect of Duty: Other	32	4	1	4	1	22	0	0	4	1	17
Perjury	1	0	0	0	0	1	0	0	0	0	1
Practice and Procedure	30	2	2	2	2	22	0	1	6	3	12
Prosecution Procedures	11	2	1	3	0	5	0	0	0	0	5
Search	1	0	0	0	0	1	0	0	0	1	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	3	0	0	1	1	1	0	0	1	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	5	0	0	0	1	4	0	0	2	0	2
Treatment of Children	8	1	0	1	0	6	0	0	1	0	5
Unjust Prosecution	3	0	0	2	0	1	0	0	0	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	3	0	0	0	0	3	0	0	0	0	3
Unlawful Arrest	8	2	0	1	0	5	0	0	0	0	5
Use of Force – Baton	4	1	0	1	0	2	0	0	0	0	2
Use of Force – Dogbite	1	0	0	0	0	1	0	0	0	0	1
Use of Force – Physical	34	0	1	10	2	21	0	0	0	2	19
Use of Force – Other	16	1	0	2	1	12	0	0	1	1	10
Use of Vehicle	6	0	0	0	0	6	0	0	0	0	6
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	5	0	0	0	0	5	0	0	0	0	5
SECTION 13 – Suicide	1	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Suicide: Attempted	11	0	0	0	0	11	0	1	0	7	3
SECTION 13 – Practice & Procedure	16	0	0	0	0	16	0	1	0	7	8
FILES OPENED FOR DISTRICT: 189	324	21	5	43	11	244	0	4	36	36	168

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
CENTRAL

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	JURISDICTION	NO REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	29	4	0	1	0	24	1	4	6	2	11
Disgraceful Conduct	6	0	0	1	0	5	0	1	0	2	2
Dishonesty	8	0	0	0	0	8	0	1	1	0	6
Handling Property (Damage/Loss)	11	1	0	0	1	9	0	1	6	0	2
Harassment	13	1	1	5	0	6	0	1	1	2	2
Improper Disclosure	8	0	0	0	0	8	0	0	3	1	4
Miscellaneous	2	0	1	0	0	1	0	0	0	0	1
Misuse of Authority	4	0	0	0	0	4	0	3	0	0	1
Neglect of Duty: Failure to Investigate	10	0	1	0	0	9	0	0	3	0	6
Neglect of Duty: Failure to Notify	3	0	0	0	0	3	0	0	2	0	1
Neglect of Duty: Failure to Prosecute	13	5	0	0	0	8	0	0	3	2	3
Neglect of Duty: Failure to Respond	3	0	0	0	1	2	0	0	1	0	1
Neglect of Duty: Other	31	2	0	3	0	26	0	1	5	6	14
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	25	3	0	0	1	21	1	1	6	3	10
Prosecution Procedures	9	1	0	1	0	7	0	0	0	1	6
Search	2	0	0	0	0	2	0	0	1	1	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	4	1	0	0	0	3	0	1	0	1	1
Treatment of Children	2	0	0	0	0	2	0	0	0	0	2
Unjust Prosecution	5	0	0	3	0	2	0	0	1	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	4	0	0	0	0	4	0	1	0	1	2
Unlawful Arrest	6	0	0	0	0	6	0	1	2	0	3
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	2	0	0	0	0	2	0	0	0	0	2
Use of Force – Physical	22	0	0	4	1	17	0	0	0	0	17
Use of Force – Other	8	1	0	0	0	7	0	0	0	2	5
Use of Vehicle	3	0	0	0	0	3	0	0	1	0	2
SECTION 13 – Death	1	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	12	0	0	0	0	12	0	0	0	3	9
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	8	0	0	0	0	8	0	2	0	1	5
SECTION 13 – Practice & Procedure	18	0	0	0	0	18	0	2	0	4	12
FILES OPENED FOR DISTRICT: 160	272	19	3	18	4	228	2	20	42	32	132

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005

COUNTIES / MANUKAU

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	32	5	0	7	0	20	0	1	2	2	15
Disgraceful Conduct	9	1	0	0	0	8	0	1	0	1	6
Dishonesty	8	1	0	0	0	7	0	0	0	0	7
Handling Property (Damage/Loss)	21	2	0	1	0	18	0	1	0	3	14
Harassment	10	2	0	3	0	5	0	0	0	1	4
Improper Disclosure	11	2	0	3	0	6	0	0	1	0	5
Miscellaneous	9	0	0	0	0	9	0	0	0	0	9
Misuse of Authority	8	4	0	0	0	4	0	0	0	0	4
Neglect of Duty: Failure to Investigate	29	5	0	0	0	24	0	1	3	2	18
Neglect of Duty: Failure to Notify	0	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Prosecute	18	3	0	0	0	15	0	0	2	0	13
Neglect of Duty: Failure to Respond	5	1	0	0	0	4	0	0	0	0	4
Neglect of Duty: Other	43	7	0	6	0	30	0	0	2	6	22
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	36	5	0	2	1	28	0	1	3	1	23
Prosecution Procedures	8	3	0	2	0	3	0	0	1	0	2
Search	5	0	0	1	0	4	0	0	0	0	4
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	5	1	0	0	0	4	0	0	0	0	4
Treatment of Children	3	0	0	0	0	3	0	0	0	0	3
Unjust Prosecution	1	0	0	1	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	6	1	0	1	0	4	0	0	0	0	4
Unlawful Arrest	13	1	0	2	0	10	0	0	0	2	8
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	2	0	0	0	0	2	0	0	0	0	2
Use of Force – Physical	21	2	0	5	0	14	0	0	0	0	14
Use of Force – Other	9	1	0	3	0	5	0	0	0	0	5
Use of Vehicle	7	1	0	0	1	5	0	1	0	1	3
SECTION 13 – Death	2	0	0	0	0	2	0	0	0	0	2
SECTION 13 – Serious Bodily Harm	6	0	0	0	0	6	0	0	0	0	6
SECTION 13 – Suicide	1	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Suicide: Attempted	9	0	0	0	0	9	0	0	0	2	7
SECTION 13 – Practice & Procedure	21	0	0	0	0	21	0	0	0	3	18
FILES OPENED FOR DISTRICT: 196	358	48	0	37	2	271	0	6	14	24	227

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005**EASTERN**

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	19	0	0	0	1	18	0	0	1	3	14
Disgraceful Conduct	3	0	0	0	0	3	0	0	0	0	3
Dishonesty	3	0	0	1	0	2	0	0	1	0	1
Handling Property (Damage/Loss)	7	0	0	1	0	6	0	0	0	1	5
Harassment	8	0	0	1	1	6	0	0	1	1	4
Improper Disclosure	3	1	0	1	0	1	0	0	0	0	1
Miscellaneous	3	0	0	0	0	3	0	0	0	0	3
Misuse of Authority	0	0	0	0	0	0	0	0	0	0	0
Neglect of Duty: Failure to Investigate	7	1	0	0	1	5	0	0	1	0	4
Neglect of Duty: Failure to Notify	3	0	0	0	0	3	0	0	2	0	1
Neglect of Duty: Failure to Prosecute	3	0	0	0	0	3	0	0	0	2	1
Neglect of Duty: Failure to Respond	2	0	0	0	0	2	0	0	0	1	1
Neglect of Duty: Other	25	2	0	1	1	21	0	2	4	4	11
Perjury	2	0	0	0	1	1	0	0	0	0	1
Practice and Procedure	20	1	0	0	0	19	0	0	5	4	10
Prosecution Procedures	3	1	0	1	0	1	0	0	0	0	1
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	1	0	0	0	0	1	0	0	0	0	1
Threats	0	0	0	0	0	0	0	0	0	0	0
Treatment of Children	0	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	1	0	0	1	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	0	1	0	0	0	0	1
Unlawful Arrest	2	0	0	0	0	2	0	0	0	0	2
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	11	0	0	2	1	8	0	0	0	0	8
Use of Force – Other	3	0	0	0	0	3	0	0	0	0	3
Use of Vehicle	2	0	0	0	0	2	0	0	0	0	2
SECTION 13 – Death	1	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	3	0	0	0	0	3	0	0	0	0	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	2	0	0	0	0	2	0	0	0	2	0
SECTION 13 – Practice & Procedure	6	0	0	0	0	6	0	0	0	2	4
FILES OPENED FOR DISTRICT: 84	144	6	0	9	6	123	0	2	15	20	86

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
NORTH SHORE / WAITAKERE / RODNEY

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	39	4	0	6	0	29	1	2	0	9	17
Disgraceful Conduct	4	0	0	0	0	4	0	1	0	1	2
Dishonesty	8	1	0	4	1	2	0	0	0	0	2
Handling Property (Damage/Loss)	9	1	0	0	1	7	0	0	0	1	6
Harassment	11	0	0	2	0	9	0	0	0	0	9
Improper Disclosure	8	1	0	1	0	6	0	0	0	0	6
Miscellaneous	4	0	0	0	0	4	0	1	0	0	3
Misuse of Authority	7	1	0	0	0	6	0	0	0	0	6
Neglect of Duty: Failure to Investigate	15	3	0	2	0	10	0	0	2	2	6
Neglect of Duty: Failure to Notify	6	1	0	1	0	4	0	0	0	0	4
Neglect of Duty: Failure to Prosecute	15	2	0	1	0	12	0	0	1	4	7
Neglect of Duty: Failure to Respond	2	0	0	1	0	1	0	0	1	0	0
Neglect of Duty: Other	38	2	0	5	0	31	0	0	1	5	25
Perjury	1	0	0	1	0	0	0	0	0	0	0
Practice and Procedure	42	5	0	6	0	31	1	1	0	3	26
Prosecution Procedures	15	3	0	4	0	8	0	0	1	1	6
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	2	0	0	0	0	2	0	0	0	0	2
Search: Vehicle	1	1	0	0	0	0	0	0	0	0	0
Threats	4	1	0	0	0	3	0	0	0	2	1
Treatment of Children	5	0	0	2	0	3	0	0	1	0	2
Unjust Prosecution	12	3	0	8	0	1	0	0	0	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	4	0	0	0	0	4	0	1	0	0	3
Unlawful Arrest	14	0	0	6	0	8	0	0	0	0	8
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	1	0	0	0	0	1	0	0	0	0	1
Use of Force – Physical	29	0	0	5	0	24	0	0	1	0	23
Use of Force – Other	4	0	0	0	0	4	0	0	0	1	3
Use of Vehicle	8	1	0	0	0	7	0	0	0	2	5
SECTION 13 – Death	2	0	0	0	0	2	0	0	0	0	2
SECTION 13 – Serious Bodily Harm	4	0	0	0	0	4	0	0	0	1	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	4	0	0	0	0	4	0	0	0	3	1
SECTION 13 – Practice & Procedure	10	0	0	0	0	10	0	0	0	4	6
FILES OPENED FOR DISTRICT: 178	328	30	0	55	2	241	2	6	8	39	186

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005

NORTHERN

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	JURISDICTION	NO	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	12	1	0	0	0	0	11	0	0	4	3	4
Disgraceful Conduct	3	0	0	0	0	0	3	0	0	0	0	3
Dishonesty	2	0	0	0	0	0	2	0	0	0	1	1
Handling Property (Damage/Loss)	10	3	0	0	0	0	7	0	0	3	2	2
Harassment	7	0	1	0	4	1	1	0	0	1	0	0
Improper Disclosure	7	1	0	0	0	0	6	0	0	2	0	4
Miscellaneous	1	0	0	0	1	0	0	0	0	0	0	0
Misuse of Authority	1	0	0	0	0	0	1	0	0	0	0	1
Neglect of Duty: Failure to Investigate	1	0	0	0	0	0	1	0	0	0	0	1
Neglect of Duty: Failure to Notify	4	0	0	0	1	0	3	0	0	0	1	2
Neglect of Duty: Failure to Prosecute	3	1	0	0	0	0	2	0	0	1	0	1
Neglect of Duty: Failure to Respond	4	2	0	0	0	0	2	0	0	2	0	0
Neglect of Duty: Other	19	1	0	0	5	0	13	0	2	0	1	10
Perjury	0	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	16	1	0	0	1	0	14	0	0	4	3	7
Prosecution Procedures	7	1	0	0	3	0	3	0	0	0	1	2
Search	3	0	0	0	0	0	3	0	0	1	0	2
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	1	0	0	0	1	0	0	0	0	0	0	0
Threats	2	2	0	0	0	0	0	0	0	0	0	0
Treatment of Children	1	0	0	0	0	0	1	0	0	0	0	1
Unjust Prosecution	2	0	0	0	2	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	1	0	0	0	0	0	1	0	0	0	0	1
Unlawful Arrest	4	0	0	0	2	0	2	0	0	0	0	2
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	3	0	0	0	0	0	3	0	0	0	0	3
Use of Force – Physical	13	1	0	0	2	1	9	0	0	0	2	7
Use of Force – Other	2	0	0	0	1	0	1	0	0	0	0	1
Use of Vehicle	2	0	0	0	0	0	2	0	0	0	0	2
SECTION 13 – Death	1	0	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	3	0	0	0	0	0	3	0	0	0	0	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	3	0	0	0	0	0	3	0	0	0	0	3
SECTION 13 – Practice & Procedure	8	0	0	0	0	0	8	0	0	0	0	8
FILES OPENED FOR DISTRICT: 87	146	14	1	1	23	2	106	0	2	18	14	72

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
OFFICE OF THE COMMISSIONER

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	11	0	0	0	0	11	0	1	2	3	5
Disgraceful Conduct	2	0	0	0	0	2	0	0	0	0	2
Dishonesty	3	0	0	1	0	2	1	0	0	0	1
Handling Property (Damage/Loss)	0	0	0	0	0	0	0	0	0	0	0
Harassment	3	0	0	0	0	3	0	0	0	0	3
Improper Disclosure	1	0	0	0	0	1	0	1	0	0	0
Miscellaneous	3	0	0	0	0	3	0	1	0	0	2
Misuse of Authority	5	1	0	0	0	4	1	1	0	0	2
Neglect of Duty: Failure to Investigate	6	0	0	0	0	6	0	0	1	0	5
Neglect of Duty: Failure to Notify	6	1	0	0	0	5	0	0	0	0	5
Neglect of Duty: Failure to Prosecute	2	0	0	0	0	2	0	0	0	1	1
Neglect of Duty: Failure to Respond	11	0	0	1	0	10	0	1	0	2	7
Neglect of Duty: Other	21	2	0	5	0	14	0	2	0	3	9
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	27	2	1	3	0	21	0	3	1	4	13
Prosecution Procedures	5	1	0	0	0	4	0	1	0	1	2
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	2	0	0	0	0	2	0	0	0	1	1
Treatment of Children	0	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	3	1	0	2	0	0	0	0	0	0	0
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	6	0	0	0	0	6	0	0	0	0	6
Unlawful Arrest	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	2	0	0	0	0	2	0	0	0	0	2
Use of Force – Other	0	0	0	0	0	0	0	0	0	0	0
Use of Vehicle	2	0	0	0	0	2	0	0	0	0	2
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Practice & Procedure	1	0	0	0	0	1	0	0	0	1	0
FILES OPENED FOR DISTRICT: 99	122	8	1	12	0	101	2	11	4	16	68

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
SOUTHERN

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	JURISDICTION	NO	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	20	2	0	0	3	0	15	0	2	3	3	7
Disgraceful Conduct	1	0	0	0	0	0	1	0	1	0	0	0
Dishonesty	3	1	0	0	2	0	0	0	0	0	0	0
Handling Property (Damage/Loss)	7	1	0	0	2	0	4	0	0	1	2	1
Harassment	9	1	0	0	1	0	7	0	1	0	2	4
Improper Disclosure	6	1	0	0	1	1	3	0	0	0	0	3
Miscellaneous	6	0	0	0	0	0	6	1	1	0	1	3
Misuse of Authority	3	0	0	0	1	0	2	0	0	0	0	2
Neglect of Duty: Failure to Investigate	12	0	0	0	1	2	9	0	0	2	1	6
Neglect of Duty: Failure to Notify	2	0	0	0	0	0	2	0	0	0	0	2
Neglect of Duty: Failure to Prosecute	13	1	0	0	1	1	10	0	0	1	3	6
Neglect of Duty: Failure to Respond	1	0	0	0	1	0	0	0	0	0	0	0
Neglect of Duty: Other	22	0	0	0	5	0	17	0	1	2	2	12
Perjury	1	0	0	0	0	0	1	0	0	0	0	1
Practice and Procedure	17	1	0	0	7	0	9	0	1	1	4	3
Prosecution Procedures	8	0	0	0	3	0	5	0	0	0	2	3
Search	0	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0	0
Search: Person	1	0	0	0	0	0	1	0	0	0	0	1
Search: Vehicle	1	0	0	0	0	0	1	0	0	0	1	0
Threats	1	0	0	0	0	0	1	0	0	0	0	1
Treatment of Children	2	0	0	0	0	0	2	0	0	0	0	2
Unjust Prosecution	3	0	0	0	1	0	2	0	0	0	0	2
Unknown	0	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	2	0	0	0	0	0	2	0	0	0	0	2
Unlawful Arrest	4	1	0	0	1	0	2	0	0	0	1	1
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	1	0	0	0	0	0	1	0	0	0	0	1
Use of Force – Physical	11	1	0	0	5	0	5	0	0	0	0	5
Use of Force – Other	8	0	0	0	3	0	5	0	0	0	0	5
Use of Vehicle	3	0	0	0	0	0	3	0	0	0	0	3
SECTION 13 – Death	1	0	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	3	0	0	0	0	0	3	0	0	0	0	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	13	0	0	0	0	0	13	0	1	0	3	9
SECTION 13 – Practice & Procedure	17	0	0	0	0	0	17	0	1	0	3	13
FILES OPENED FOR DISTRICT: 122	202	10	0	0	38	4	150	1	9	10	28	102

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005

TASMAN

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	15	2	0	3	0	10	0	0	2	2	6
Disgraceful Conduct	4	0	0	0	0	4	0	0	0	0	4
Dishonesty	2	1	0	0	0	1	0	0	0	0	1
Handling Property (Damage/Loss)	4	0	0	0	1	3	0	0	0	1	2
Harassment	5	2	0	1	0	2	0	0	1	0	1
Improper Disclosure	5	0	0	1	0	4	0	0	0	1	3
Miscellaneous	9	3	0	0	0	6	0	0	1	4	1
Misuse of Authority	2	0	0	0	0	2	0	0	0	0	2
Neglect of Duty: Failure to Investigate	10	1	0	1	0	8	0	0	2	1	5
Neglect of Duty: Failure to Notify	4	0	0	0	0	4	0	0	1	2	1
Neglect of Duty: Failure to Prosecute	12	3	0	0	0	9	0	0	2	1	6
Neglect of Duty: Failure to Respond	2	0	0	0	0	2	0	0	1	0	1
Neglect of Duty: Other	14	0	0	2	0	12	0	0	0	4	8
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	24	5	0	3	0	16	0	1	0	2	13
Prosecution Procedures	4	2	0	0	0	2	0	0	0	0	2
Search	0	0	0	0	0	0	0	0	0	0	0
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	1	0	0	0	0	1	0	0	0	1	0
Treatment of Children	0	0	0	0	0	0	0	0	0	0	0
Unjust Prosecution	3	0	0	2	0	1	0	0	0	0	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	0	0	0	0	0	0	0	0	0	0	0
Unlawful Arrest	4	0	0	3	0	1	0	0	0	0	1
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	5	0	0	1	1	3	0	0	0	0	3
Use of Force – Other	3	0	0	0	0	3	0	0	0	1	2
Use of Vehicle	3	0	0	0	1	2	0	0	0	0	2
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	4	0	0	0	0	4	0	0	0	1	3
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	10	0	0	0	0	10	0	0	0	4	6
SECTION 13 – Practice & Procedure	13	0	0	0	0	13	0	0	0	5	8
FILES OPENED FOR DISTRICT: 110	162	19	0	17	3	123	0	1	10	30	82

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005

WAIKATO

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	21	1	0	3	1	16	0	0	3	2	11
Disgraceful Conduct	3	0	0	0	0	3	0	0	0	1	2
Dishonesty	5	0	0	1	0	4	0	0	1	0	3
Handling Property (Damage/Loss)	3	0	0	0	0	3	0	0	2	0	1
Harassment	3	1	0	0	0	2	0	0	1	0	1
Improper Disclosure	4	1	0	0	0	3	0	0	1	1	1
Miscellaneous	4	0	1	0	0	3	0	0	0	0	3
Misuse of Authority	2	0	0	0	0	2	0	0	0	0	2
Neglect of Duty: Failure to Investigate	10	0	0	0	0	10	0	0	3	0	7
Neglect of Duty: Failure to Notify	3	0	0	0	0	3	0	0	0	1	2
Neglect of Duty: Failure to Prosecute	9	0	0	0	0	9	0	0	2	2	5
Neglect of Duty: Failure to Respond	5	1	0	0	0	4	0	0	2	0	2
Neglect of Duty: Other	27	3	0	6	0	18	0	0	3	3	12
Perjury	1	0	0	0	0	1	0	0	0	0	1
Practice and Procedure	28	9	0	4	0	15	0	1	4	4	6
Prosecution Procedures	7	0	0	3	0	4	0	0	0	0	4
Search	2	0	0	0	0	2	0	0	1	0	1
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	2	2	0	0	0	0	0	0	0	0	0
Search: Vehicle	1	0	0	0	0	1	0	0	0	0	1
Threats	2	1	0	0	0	1	0	0	0	0	1
Treatment of Children	1	0	0	0	0	1	0	0	0	0	1
Unjust Prosecution	4	1	0	0	0	3	0	0	1	0	2
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	0	0	0	0	0	0	0	0	0	0	0
Unlawful Arrest	3	0	0	2	0	1	0	0	0	0	1
Use of Force – Baton	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Dogbite	0	0	0	0	0	0	0	0	0	0	0
Use of Force – Physical	16	3	0	5	0	8	0	0	0	1	7
Use of Force – Other	11	2	0	4	0	5	0	0	0	0	5
Use of Vehicle	2	0	0	0	0	2	0	0	1	0	1
SECTION 13 – Death	1	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Serious Bodily Harm	4	0	0	0	0	4	0	0	0	2	2
SECTION 13 – Suicide	1	0	0	0	0	1	0	0	0	0	1
SECTION 13 – Suicide: Attempted	11	0	0	0	0	11	0	0	0	2	9
SECTION 13 – Practice & Procedure	18	0	0	0	0	18	0	0	0	4	14
FILES OPENED FOR DISTRICT: 120	214	25	1	28	1	159	0	1	25	23	110

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
WELLINGTON

COMPLAINT CATEGORY	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
Attitude/Language	43	5	0	7	1	30	0	2	4	12	12
Disgraceful Conduct	5	1	0	0	0	4	0	0	0	1	3
Dishonesty	2	2	0	0	0	0	0	0	0	0	0
Handling Property (Damage/Loss)	7	1	0	0	0	6	0	0	1	4	1
Harassment	11	2	0	1	0	8	0	0	0	2	6
Improper Disclosure	6	0	1	0	0	5	0	0	2	1	2
Miscellaneous	3	1	0	0	0	2	0	0	0	0	2
Misuse of Authority	6	2	0	1	0	3	0	0	0	0	3
Neglect of Duty: Failure to Investigate	14	2	0	1	0	11	0	0	4	2	5
Neglect of Duty: Failure to Notify	4	0	0	0	0	4	0	0	1	1	2
Neglect of Duty: Failure to Prosecute	14	2	0	1	0	11	0	0	3	1	7
Neglect of Duty: Failure to Respond	6	2	0	0	0	4	0	0	1	1	2
Neglect of Duty: Other	43	5	0	3	0	35	0	0	4	9	22
Perjury	0	0	0	0	0	0	0	0	0	0	0
Practice and Procedure	30	2	0	6	0	22	0	1	6	3	12
Prosecution Procedures	4	0	0	3	0	1	0	0	0	0	1
Search	3	1	0	0	0	2	0	0	0	0	2
Search: Damage/Loss	0	0	0	0	0	0	0	0	0	0	0
Search: Person	0	0	0	0	0	0	0	0	0	0	0
Search: Vehicle	0	0	0	0	0	0	0	0	0	0	0
Threats	1	0	0	0	0	1	0	0	1	0	0
Treatment of Children	2	0	0	0	0	2	0	0	0	1	1
Unjust Prosecution	7	1	0	4	0	2	0	0	0	1	1
Unknown	0	0	0	0	0	0	0	0	0	0	0
Unlawful Act	3	1	0	1	0	1	0	0	1	0	0
Unlawful Arrest	10	0	0	3	0	7	0	0	0	0	7
Use of Force – Baton	1	0	0	0	0	1	0	0	0	0	1
Use of Force – Dogbite	2	1	0	0	0	1	0	0	0	0	1
Use of Force – Physical	25	3	0	6	0	16	0	0	1	1	14
Use of Force – Other	12	1	0	2	0	9	0	0	0	1	8
Use of Vehicle	6	2	0	0	0	4	0	0	0	2	2
SECTION 13 – Death	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Serious Bodily Harm	8	0	0	0	0	8	0	0	0	2	6
SECTION 13 – Suicide	0	0	0	0	0	0	0	0	0	0	0
SECTION 13 – Suicide: Attempted	12	0	0	0	0	12	0	3	0	3	6
SECTION 13 – Practice & Procedure	21	0	0	0	0	21	0	3	0	5	13
FILES OPENED FOR DISTRICT: 178	311	37	1	39	1	233	0	9	29	53	142

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
DISTRICT COMPLAINT RESOLUTION

POLICE DISTRICT	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
AUCKLAND CITY	108	1	0	0	1	106	0	6	20	22	58
BAY OF PLENTY	84	1	0	0	0	83	2	1	16	19	45
CANTERBURY	88	0	0	0	1	87	0	1	36	15	35
CENTRAL	73	0	0	1	2	70	2	4	40	9	15
COUNTIES/MANUKAU	85	0	0	0	2	83	0	4	13	16	50
EASTERN	50	0	0	1	1	48	0	2	15	11	20
NTH_SHORE/WAITAKERE_RODNEY	77	0	0	0	0	77	1	3	3	25	45
NORTHERN	51	0	0	0	0	51	0	2	18	12	19
OFFICE OF THE COMMISSIONER	32	0	0	0	0	32	1	3	2	13	13
SOUTHERN	50	0	0	0	2	48	1	4	10	14	19
TASMAN	41	0	0	0	2	39	0	0	10	11	18
WAIKATO	54	0	0	0	1	53	0	0	25	8	20
WELLINGTON	95	0	0	0	0	95	0	2	27	29	37
Files opened for Category: 542	888	2	0	2	12	872	7	32	235	204	394

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
MEMORANDUM OF UNDERSTANDING

POLICE DISTRICT	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
AUCKLAND CITY	15	0	0	0	0	15	0	0	0	0	15
BAY OF PLENTY	22	0	0	0	0	22	0	5	0	6	11
CANTERBURY	10	0	0	0	0	10	0	1	0	0	9
CENTRAL	20	0	0	0	0	20	0	7	0	0	13
COUNTIES/MANUKAU	28	0	0	0	0	28	0	0	0	0	28
EASTERN	3	0	0	0	0	3	0	0	0	1	2
NTH_SHORE/WAITAKERE_RODNEY	20	0	0	0	0	20	1	1	0	1	17
NORTHERN	8	0	0	0	0	8	0	0	0	0	8
OFFICE OF THE COMMISSIONER	22	0	0	0	0	22	1	3	0	0	18
SOUTHERN	9	0	0	0	0	9	0	2	0	0	7
TASMAN	14	0	0	0	0	14	0	1	0	5	8
WAIKATO	7	0	0	0	0	7	0	1	0	0	6
WELLINGTON	13	0	0	0	0	13	0	0	0	0	13
Files opened for Category: 154	191	0	0	0	0	191	2	21	0	13	155

COMPLAINT SUMMARY — 1 JULY 2004 – 30 JUNE 2005
SECTION 13 INVESTIGATIONS

POLICE DISTRICT	RECEIVED	NOT PURSUED	NO JURISDICTION	REFUSED	WITHDRAWN	ACCEPTED FOR INVESTIGATION	PARTIALLY SUSTAINED	SUSTAINED	CONCILIATED	NOT SUSTAINED	CURRENT
AUCKLAND CITY	14	0	0	0	0	14	0	0	0	0	14
BAY OF PLENTY	27	0	0	0	0	27	0	0	0	4	23
CANTERBURY	33	0	0	0	0	33	0	2	0	14	17
CENTRAL	39	0	0	0	0	39	0	4	0	8	27
COUNTIES/MANUKAU	39	0	0	0	0	39	0	0	0	5	34
EASTERN	12	0	0	0	0	12	0	0	0	4	8
NTH_SHORE/WAITAKERE_RODNEY	20	0	0	0	0	20	0	0	0	8	12
NORTHERN	15	0	0	0	0	15	0	0	0	0	15
OFFICE OF THE COMMISSIONER	1	0	0	0	0	1	0	0	0	1	0
SOUTHERN	34	0	0	0	0	34	0	2	0	6	26
TASMAN	27	0	0	0	0	27	0	0	0	10	17
WAIKATO	35	0	0	0	0	35	0	0	0	8	27
WELLINGTON	41	0	0	0	0	41	0	6	0	10	25
Files opened for Category: 175	337	0	0	0	0	337	0	14	0	78	245